

# AANA RESET 2019 (THE EVENT): TERMS & CONDITIONS

## RESET TICKETS

**Entitlements:** A RESET 2019 delegate ticket includes access to all speaker sessions at RESET 2019 in the Ballroom at Royal Randwick Racecourse plus refreshment breaks, the networking lunch and networking drinks. One delegate ticket is entry for one person only, passes cannot be shared. The Organiser reserves the right to deny entry to anyone not registered.

## PAYMENT TERMS, FEES & DISCOUNTS

**Member Discount:** The AANA discounted registration price for members is only applicable if the delegate's employer is a fully paid member of AANA at the time of registration.

**Payment:** Payment in full is required at the time of registration via The Event's online booking system by EFT or credit card. If you would like to be invoiced and pay via bank transfer please select the *Invoice* option when registering. Any questions, please contact the AANA at [RESET@aana.com.au](mailto:RESET@aana.com.au). Payment of invoice is due within 7 days. If an invoice is required less than 7 days from The Event, payment is required via EFT within 24 hours on receipt of the invoice with proof of deposit.

**Fees:** All prices quoted are in Australian dollars and inclusive of GST. A credit card processing fee of 2% will be charged. Please note: Registrations made within 7 days of the event can only be paid via credit card.

## CANCELLATIONS, REFUNDS AND TRANSFERS

**Cancellation:** If you wish to cancel your registration, you need to submit a written request via email to [RESET@aana.com.au](mailto:RESET@aana.com.au) a minimum of 10 working days before The Event. You will be entitled to a full refund less a \$275 (GST inclusive) processing fee. If you cancel less than 10 working days before the event, refunds will not be issued.

**Substitution:** A substitute delegate is welcome provided the request is made in writing via email to [RESET@aana.com.au](mailto:RESET@aana.com.au) a minimum of 3 working days prior to the event. Please note that with less than 3 working days' notice, the replacement will not be listed on the attendee list or receive a printed badge with their details.

## ORGANISER'S RIGHTS

The organiser is the Australian Association of National Advertisers (AANA).

The AANA endeavours to ensure the conference program and speaker line-up is correct at the time of The Event. The full program is distributed to attendees at the event. All advertised details are correct at time of publishing. Due to unforeseen circumstances the AANA reserves the right to alter the program prior to the event without notice. AANA reserves the right to cancel or postpone The Event when full refunds will be issued.

The AANA reserves the right to deny access to any individual that engages in or is alleged to engage in practices that are considered unprofessional and inappropriate for a business conference. We reserve the right to deny access to delegates that may affect the client /vendor ratio of attendance in favour of the interests of sponsors and commercial partners of the event.

## PHOTOGRAPHY & VIDEO

In registering for this event, delegates grant permission to the AANA to take and to have full and free use of video/photographs containing the delegate's image/likeness for promotional use. Should a delegate not agree to the above image release, they must advise [RESET@aana.com.au](mailto:RESET@aana.com.au) prior to the day of the event in writing.

Delegates also acknowledge in registering for this event that the materials presented are copyright protected and cannot be reused with the written express permission of the owner of that copyright.

Filming of an unreasonable duration and distribution of such video of The Event for commercial or non-commercial purposes is prohibited unless prior written permission from the Organiser has been granted.

## PRIVACY DISCLOSURE

We take your privacy seriously. Information collected on a delegate's registration is maintained in the strictest confidence on a secure database at a location maintained by the AANA. This information may be used in order to contact you regarding future events, product development and services offered. If you do not wish to be contacted please email [RESET@aana.com.au](mailto:RESET@aana.com.au) and confirm your request in writing.

## INSURANCE

The AANA is not responsible for any losses associated with cancellation costs relating to travel, flights, accommodation, should the event be cancelled (including, without limitation, instances arising of actual or threatened war, invasion, act of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power, civil commotion assuming the proportions of or amounting to a popular uprising, riot, martial law or the act of any lawfully constituted authority in the furtherance of maintaining public order). Delegates acknowledge that they participate and attend events at their own risk.